



2019



*Report to Our Community*



## *Message from our President/CEO*



*Child Guidance Center (CGC) continues to respond to the changing needs of children and the families we serve. Founded in 1951, CGC provides a variety of specialized services. This year we initiated Healing HeARTS events throughout the year to connect children to art and music. Our Annual Report highlights these events as well as our program successes.*

*Theresa Rulien, Ph.D. Child Guidance Center is so very grateful to our donors and volunteers. While funding from the State has not increased, our donor base has. We are truly appreciative of all of our donors. Without their continuous support, we would not be able to see the number of clients that we do. Our volunteers have made such a positive impact at each of our sites. Child Guidance Center had over 100 volunteers from Holland & Knight spruce up the yard at the Main Center and create a wonderful new lobby for our clients. We have had many volunteers through the Presbyterian Social Ministries help at our different sites throughout the year.*





*Community Action Team (CAT) served 88 children and youth last and had a success rate of 94% which saved the State of Florida almost \$2.8 million dollars.*



*Outpatient Teams saw approximately 3,000 unduplicated clients. These children and families who received therapeutic services needed to improve performance within our community.*

## *Program Outcomes equal Success*

*Rapid Response Team (RRT) received 1,214 calls. Our Responders provided 976 Face-to-Face therapeutic sessions. Only 159 children/adolescents had to be Baker Acted. Prior to RRT being funded, almost all of the 1,214 children would have been Baker Acted.*



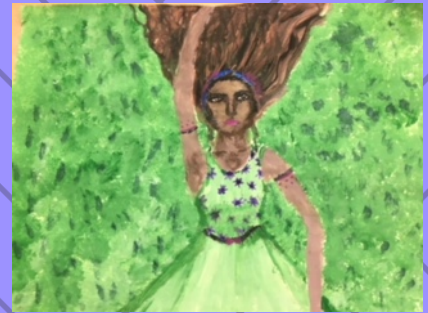
*Targeted Case Management (TCM) provided services to 505 children and families. TCM services are individually designed to assist clients with their goals for recovery/resiliency. They provide assessment of the client's needs, linkage, advocacy, coordination and monitoring services.*



# Our Healing HeARTs Events



On February 5th art work from our clients were auctioned at 927 Events. Special thanks to Mr. Mrs. Bruce Fox and Mr. & Mrs. Ron Porterfield who donated music by the Jacksonville Symphonic Sweet & Low Trio.



On May 5th renowned artist Benjamin Swatez joined Luc and the Lovingtons for A Mental Health Awareness Healing HeARTs and Soul Family Festival. A group mural was painted at our Main Center. Thanks to Soul Life who brought The Goodness Tour to our Center, children came to paint sea images on our fence as well. For more info: [www.lucanthe Lovingtons.com](http://www.lucanthe Lovingtons.com)





# *4th Annual Swing Fore Mental Health Golf Tournament*

*Child Guidance Center hosted its 4th Annual Swing Fore Mental Health Tournament on May 10th at Deercreek Country Club. We are so very grateful to all our sponsors and the golfers who came out to support our mission.*

## **Buffet Sponsor**

**Secure SI**

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Theresa & Joey Rulien**

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# Who We Served

African-American	1,244
American Indian/Alaskan Native	4
Asian	33
Caucasian	1,652
Hispanic	600
Multi-Racial	760
Native Hawaiian/Other Pacific Islander	9
Undisclosed	251



## By Age Group



0-3	55
4-5	237
6-8	932
9-12	1,559
13-17	1,501
18-21	236
22-Over	331



## Top Ten Diagnosis

Attention-Deficit Hyperactivity Disorder	777	Reaction to Severe Stress	205
Anxiety Disorder	300	Oppositional Defiant Disorder	160
Conduct Disorder	285	Post-Traumatic Stress Disorder	153
Major Depressive Disorder	270	Adjustment Disorder, unspecified	152
Adjustment Disorder	223	Adjustment Disorder w/anxiety & depressed mood	123



*We served 4,553 clients this year*



# *Our Finances*



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Mr. Jaime Hernandez, Chief Financial Officer  
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Ms. Beth Oberlander, QA Director  
Mrs. Payal Patel, HR Director

For more information or to access services, please call 904-448-4700  
and the appropriate extension below:

Beaches - 804 3rd Street, N., Suite C, Neptune Beach, FL 32250 - ext. 500  
Northside - 1110 Edgewood Avenue W., Jacksonville, FL 32208 - ext. 600  
Southside - 5776 St. Augustine Road, Jacksonville, FL 32207 - ext. 100  
Westside - 4595 Lexington Avenue, Jacksonville, FL 32210 - ext. 500

All facilities are accessible for persons with disabilities.  
Translation services are also available.

Clients have the right to treatment without regard to sex, race, color, national origin, religion, spiritual beliefs,  
handicaps, language or economic status.

Program funding by:

