




childguidancecenter
unlimited potential. endless possibilities.
2012 Report to our Community

The Child Guidance Center Rapid Response Team (RRT) has been

serving the Duval County Public School System and the children in foster care since April 2005 in an attempt to respond to many situations that would normally require a call to the Jacksonville Sheriff's Office (JSO), or to a high school or middle school's School Resource Officer (SRO). The purpose of the team is to provide emergency counseling and assessment of



providing RESOURCES

crisis situations to prevent excessive amounts of children that are hospitalized under the Baker Act. The Rapid Response Team sends a licensed therapist to a school within 30 minutes during school hours and after hours in foster to respond to but not limited to children with suicidal ideations, children professing homicidal ideations, children who demonstrate self harm behaviors such as cutting or taking pills, and disruptive and disorderly children that may manifest behavioral health issues. The focus of the team has always been to respond to calls that stress self harm and suicide prevention. However, the Rapid Response Team has also addressed the growing issue of children with homicidal ideations and threats towards others. We serve the school system where many of the early signs and initial warnings of these potentially dangerous behavioral health issues are noticed and we are able to act immediately to provide the initial treatment for these issues. Each responder is experienced with a background to handle crisis behavioral health situations and have training to further their expertise. The calls referred to the RRT are for students and foster care children who may be in danger of being hospitalized or meet requirement for a Baker Act.

The number of referrals to the Rapid Response Team has grown since the inception of the program. In the fiscal year of 2006-2007, the Rapid Response Team received 303 calls from the school board and foster care and had face to face responses to 281 children. In 2011-2012, the RRT had 550 calls from the school board and foster care combined. Each Baker Act to a student can cost as much as \$3,450 a hospital stay. RRT responded to 520 face to face visits and was able to divert 82% of these face to face contacts from receiving a Baker Act, saving approximately \$1.6 million dollars in hospitalization expenses. In 2012, the Rapid Response Team has already had more than a 35% increase of face to face responses over this time last year.

providing PROGRAMS

Outpatient Services At the core of Child Guidance Center's programs is outpatient counseling. Outpatient counseling consists of individual and family therapy, group therapy, and parental support. This service is available to all children, adolescents, and families who meet clinical criteria. Child Guidance Center operates four Outpatient offices located conveniently throughout Jacksonville.

Case Management Services Targeted Case Managers work with the child and family to link them with needed community services, while monitoring and evaluating the services they are receiving. Case Managers act as advocates for the child and family.

Community Family Services Community therapists provide in-home and on-site therapeutic services to children, adolescents and their families, including children in foster care, who are having serious emotional problems.

Day Care Consultation (Jacksonville Journey) Provides on-site evaluation of children in subsidized daycare programs in collaboration with the Early Learning Coalition and Jacksonville Children's Commission.

Family Services Planning Team (FSPT) This team, chaired by Child Guidance Center staff, consists of a group of representatives from various agencies who collaboratively are responsible for coordinating community-based support services for children who are at risk of losing their current home placement due to behaviors attributed to emotional disturbance.

Fetal Alcohol Spectrum Disorder (FASD) Program The FASD Program is funded by a grant from Substance Abuse Mental Health Services Administration (SAMHSA). The Program provides diagnosis, evaluation, and some intervention services, when necessary, to children who receive other services from Child Guidance Center. The children are evaluated by a Licensed Clinical Social Worker, a Psychologist, an Occupational Therapist, a Speech Pathologist, as needed, and a Geneticist.

Full Service School Counseling Counseling is provided at seven high schools and their feeder schools located across Duval County. Individual, family and group sessions are provided. This program empowers family members to become actively involved in their child's education and healthy emotional development.

High Risk Newborn Program The Program serves families with children under 2 who are at risk of abuse or neglect. The services provided include dyadic therapy with the primary caretaker and the child, family therapy, individual therapy, play therapy and case management. The specific services are determined by the family's needs. Services are delivered in the home setting.

Psychiatric Services Psychiatric services can be accessed through all programs at Child Guidance Center. Clients are provided the following services: Psychiatric Evaluation, Team Treatment Planning, and Medication Management.

Rapid Response Program The Team's objective is to reduce the number of children hospitalized through the Baker Act and to ensure follow-up services are provided to the child after the crisis intervention episode. Referrals are accepted from Duval County Public Schools and from Foster Care Hot Lines.

School-Based Counseling Programs In-school counseling and educational services are provided to students assigned to the Excel/EBD Program in seven Duval County Public Schools.

School Support Services Therapists are in classrooms, 1-2 hours each week, to assist/participate in several areas: assessment of classroom and individual needs, teacher collaboration, large and small group behavioral health activities. The intent is to focus on common issues of concern effecting academic achievement, i.e. peer interaction/social skills, as well as to work with identified children requiring individual attention.

Supervised Visitation/Parent Education Parent Education offers the Nurturing Parenting Program for parents who have a case plan that requires parent education. Supervised Visitation is provided for families whose children are in out-of-home placements, such as foster care, and in need of supervision during visitation to assure child safety.



	by gender	by race	by age group
Child Guidance Center served 6,716 children, adolescents and adults during FY12. The breakdown by age groups, race and gender include:	Female 2,800 Male 3,918 Total: 6,716 *unduplicated clients	African American 3,177 American Indian/Alaskan Native 12 Asian 62 Caucasian 2,601 Hispanic 508 Multi-Racial 345 Native Hawaiian/Other Pacific 11 Total: 6,716	0 - 3 640 4 - 5 859 6 - 8 1,263 9 - 12 1,635 13 - 17 1,629 18 - 21 276 Over 22 414 Total: 6,716

Revenues 2012

Medicaid	\$4,138,854
Children's Medical Services	\$357,980
Client and Other Fees	\$98,228
Duval County School Board	\$1,941,000
Family Support Services	\$762,405
Jacksonville Children's Commission	\$1,248,489
State of Florida	\$947,142
United Way	\$102,881
Other	\$476,356
Total	\$10,073,335*

**Unaudited financial results for FY12*

Expenses 2012

Personnel	\$8,145,086
Building/Occupancy	\$290,813
Depreciation	\$122,158
Professional Services	\$113,546
Supplies & Equipment	\$227,538
Travel	\$148,377
Other	\$879,319
Total	\$9,926,837

providing TO 6,716 CLIENTS

BOARD OF DIRECTORS

Mrs. Paige Johnston
Chairperson

Mrs. Michele Seymour
First Vice Chairperson

Ms. Michelle Leak
Second Vice Chairperson

Dr. Mercedes McGowan
Secretary

Mr. Maury Lazenby
Treasurer

Ms. Lynn Capaldo
Immediate Past Chairperson

BOARD MEMBERS

Mrs. Miriam Crowe
The Honorable Judge Henry Davis
Mr. Mark Leininger
Mr. Mike McCorvey
Mrs. Anne McIntosh
Dr. Prasanthi Reddy
Mr. Jeffrey Scales
Mr. Thomas Schmidt
Mrs. Annes Steeves
Mr. Joseph Strain
Ms. Mary Tappouni
Sergeant Barbara Weber
Mrs. Meg Zabijaka

CHILD GUIDANCE CENTER EXECUTIVE STAFF

Dr. Theresa Rulien
President/CEO

Mrs. Jane Chafin
Clinical Director

Mr. Guy Parker
Chief Financial Officer

Ms. Annette Vajda
Human Resources Director

Dr. Anna Yumul
Medical Director



providing

BEHAVIORAL HEALTH SOLUTIONS

Arlington/Beaches

1100 Cesery Boulevard, Suite 100
Jacksonville, FL 32211
904-448-4700 ext.300

Westside

4595 Lexington Avenue
Jacksonville, FL 32210
904-448-4700 ext. 500

Northside

1110 Edgewood Avenue West
Jacksonville, FL 32208
904-448-4700 ext. 600

Southside

5776 St. Augustine Road
Jacksonville, FL 32207
904-448-4700 ext.100

**FOR MORE INFORMATION
OR TO ACCESS SERVICES,
PLEASE CALL ONE OF OUR
OUTPATIENT LOCATIONS**